



NV Groupe SAS with a capital of 1 000 000€
Siret : 522 770 577 000 24
Head Office : 1 Passage Poggiolo 20000 Ajaccio

Terms and Conditions

- The present ticketing service is carried out by the company NV Groupe. NV Groupe intervenes as an intermediary, in its own name but also on behalf of its subsidiaries, shipping companies: Nave Va, Decouvertes Naturelles and Stradimare Croisières.
- The liability of the Compagnie Maritime is governed by the laws of June 18, 1966, January 3, 1967 and December 23, 1986, and by the decrees thereto.
- The liability of the company can not be incurred in case of modification of schedule, journey due to force majeure, fortuitous or otherwise. In this case, the passengers will not be able to avail themselves of any prejudice.
- The tickets are fully refundable in case of cancellation by the company (weather, lack of participants ...)
- In case of cancellation, the customer must inform the company by telephone and by e-mail at least 24 hours in advance: Any reservation not canceled within this period will be invoiced as follows: Less than 24 hours before = 50% of the excursion, less than 12h00 before = 100% of the excursion.
- Passengers must arrive at least 15 minutes before departure time. No refund or exchange will be required in case of delay of the passenger.
- Passengers must keep their ticket in order to present it to any check. They undertake in all cases to submit themselves, on board the vessels, to the regulations established by the company, as well as to the orders of its captains and attendants.



- The company is authorized to accommodate people with reduced mobility. However, under certain conditions (port installations not accessible for safe boarding or disembarkation of such persons, more than the number of places reserved for their use on board, size of the vessel or its access gates, Boarding), access on board will not be possible. We therefore ask persons with disabilities or reduced mobility to report themselves early enough before the start of the service in order to determine the feasibility of embarking.
- The Company shall not be liable for any loss, damage or deterioration caused by, for example, the natural movements of the vessel, the condition of the sea or other objects, jewelery and other objects carried by passengers.
- Dogs are accepted on board. In order to guarantee the safety and comfort of passengers, we reserve the right to refuse certain dogs. We recommend the wearing of the muzzle. The animals travel under the responsibility of their owner.
- The Company reserves the right to modify the tariffs at any time according to the economic situation (overcharge, fuel ...) or modification of taxes (VAT, TPM, Port taxes and usage).
- The excursions booked on the NV Group ticket office give a right to a sea excursion which can be carried out on a ship of the companies Nave Va, Découvertes Naturelles and Stradimare Croisières.